




# Work From Home Initiative

[www.petrosys.com.au](http://www.petrosys.com.au)



## WE'RE HERE TO SUPPORT YOU

**At this challenging and unpredictable time Petrosys offers all existing clients the opportunity to continue their important and time critical work from home.**

While we appreciate that many of our clients will have access to their IT infrastructure, data and license servers from home, there will be many of our clients who cannot. To help our users address this current challenge, Petrosys is offering all maintained clients access to our Portal to download Petrosys PRO software and access to temporary home licensing for free.

The Petrosys Work-From-Home Initiative aims to help our clients by doing what we can to support your business through these unprecedented times.

### Accessing Petrosys Software for Use At Home\*

1. Go to <https://portal.petrosys.com.au/>
2. **Login In** to the Petrosys Portal
  - If this is your first time using the portal, please register by clicking "First time logging in?" and following the instructions
3. Once logged into the Portal, navigate to the **Download** tab and download the latest version of Petrosys PRO.
4. Please **email our Support team** to request a license.
  - Our Support team [support@petrosys.com.au](mailto:support@petrosys.com.au) will prepare and send you a license
  - You will need to provide support with the Disk Serial Number or MAC address for your PC
  - All licenses will last for one [1] month and can be renewed so long as you continue to work from home

*\* Home is defined as anywhere that is not your office and is where you choose to self-isolate at this time. We would ask that only those whose Petrosys PRO usage has been adversely affected use this service allowing us to allocate resources appropriately. Licenses offered on temporary basis only.*

### Webinars and Online Technical Forums

Petrosys staff are already used to working remotely and well equipped to do so. We will be using this time to update our webinars and to provide tutorials, a list of scheduled webinars can be found [here](#). We hope that you can join us and share some of the technical challenges you face so that we may discuss and demonstrate how Petrosys PRO could help.